

20 Expert Tips for the Driving Dilemma Conversation

Read the article and watch the video here: <http://myalzheimersstory.com/2016/01/11/20-expert-tips-for-the-driving-dilemma-conversation/>

Use these tips:

1. Create a connection
2. Use “hand under hand”
3. Make eye contact
4. Identify the issue
5. Flag the emotion
6. Acknowledge competence
7. Ask questions
8. Praise & agree
9. Show you know what they value
10. Understand their position
11. Invite them to consider consequences
12. Offer options
13. Build self esteem
14. Be respectful
15. Be on their side (against common “enemies”)
16. Accept and value their input
17. Identify external threats
18. Offer solutions
19. Give support
20. Be a partner

Thanks to Positive Approach to Dementia Care pioneer Teepa Snow.

Buy Teepa Snow’s video’s here:

http://www.amazon.com/gp/product/B005AILSC6?creativeASIN=B005AILSC6&linkCode=w01&linkId=OJOJFQAEEN3BKHRI&ref=as_sl_pc_ss_til&tag=amazingwomenr-20

© 2015 MyAlzheimersStory.com All Rights Reserved

